



June 26, 2012

Dr. Robert Bell
President and Chief Executive Officer
University Health Network
190 Elizabeth Street
Toronto, Ontario
M5G 2C4

Re: Leading Practice Submission

Dear Dr. Bell:

We are pleased to inform you that your Leading Practices submission "DARTS - Distress Assessment and Response Tool" has met all required criteria. Congratulations on your achievement!

We will provide you with a certificate, which we hope you will display proudly.

The successful submission will be posted on the websites of both Accreditation Canada and Agora, a Quebec organization we partner with to profile Leading Practices, at <http://www.accreditation.ca/knowledge-exchange/leading-practices/> and <http://agora.lepointensante.com/>.

Prior to posting online, Accreditation Canada may edit and will translate the Leading Practice; however, the content and concept of the submission will not be changed.

Please note that we will formally recognize accepted Leading Practices during Accreditation Canada's annual Quality Conference in February, 2013. Later this year, we will send you a notice asking you whether you plan to register at the conference and would like to receive formal acknowledgement at that time.

On behalf of Accreditation Canada, we thank you for your commitment to providing sustainable, creative and innovative services, and for sharing your experiences with your peers. In doing so, you are helping make health care safer and more quality focused for clients and their families.

Sincerely,

Suzanne Larocque,
Chair, Accreditation Decision Committee

c.c.: Ms. Anita Tefpers, Manager Risk & Quality
Ms. Geneviève Martin, Accreditation Specialist